



**WHITE PAPER:
MISSION-CRITICAL
DISASTER RECOVERY
IN THE VIRTUAL WORLD**

**▶ QUESTIONS
YOU SHOULD ASK
WHEN CHOOSING
A DR SOLUTION**
for your virtualized
mission-critical
applications



Netelligent

Mission-Critical Disaster Recovery in the Virtual World

Questions you should ask when choosing a DR solution for
your virtualized mission-critical applications

Disaster Recovery – A Speed Bump in the Virtualization Highway

Enterprise application virtualization is no longer an emerging or niche technology. Enterprises of all sizes are deploying applications on virtualized IT infrastructures and clouds, and reaping the benefits of ease of management, simplicity, flexibility, mobility, and cost-effectiveness.

But there's a speed bump on the virtualization highway. Traditional replication and disaster recovery (DR) solutions were not conceived to deal with the demands created by the virtual paradigm or Infrastructure as a Service (IaaS). No matter how vendors try to fit the square peg into the round hole, existing DR solutions are hard-pressed to adapt to the scalability, mobility, and flexibility that enterprise-class applications require when running on a virtual infrastructure.

In light of the challenges facing DR for virtualized mission-critical applications, Netelligent has put together a list of questions you should ask yourself about your DR solution, to ensure its suitability to the virtual paradigm.

Q1

IS IT "VIRTUAL READY?"

Today, your applications are managed and provisioned as virtual machines (VMs) and virtual disks (VMDKs). Requests for new services (new applications, additional application resources, etc.) are handled by the virtualization team, because that's the paradigm you've adopted. Thus, when it comes to DR, you need to know if your solution is "virtual ready".

For example, can you manage replication at the VM and VMDK level, like your infrastructure, or do you have to actually manage it at the LUN level? If you need to replicate a complete application running on eight VMs, will you need to first track down and consolidate storage locations, and then define replication policies – all with different tools and applications?

If the solution isn't virtual ready, your management overhead may effectively be more than doubled. This can mean that many of the benefits you've achieved through virtualization of the rest of your infrastructure may be lost in the DR sphere.

Q2

CAN IT SUPPORT YOUR MISSION-CRITICAL APPLICATION NEEDS?

Can your DR service provide you with the level of functionality required for protecting mission-critical applications?

For example, does it support consistency grouping of VMs across hosts and storage, to ensure write order fidelity of an entire application? Can you achieve a Recovery Time Objective (RTO) of less than a minute, and Recovery Point Objective (RPO) levels of seconds? Does your DR solution offer near-synchronous replication? Does it include Continuous Data Protection (CDP) capabilities? Does its scalability meet your enterprise needs?

Q3

IS IT VENDOR AGNOSTIC?

From CIOs down, everyone is careful to avoid vendor lock-in whenever possible. In both public and private cloud scenarios, vendor heterogeneity is crucial to both flexibility and cost-effectiveness.

Is your DR service hardware-agnostic? Does it support replication and mobility between different vendors and different storage technologies (FC,



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NAS, etc.)? True heterogeneity will enable you to replicate from high-end storage to lower tier of storage at your secondary site, or even replication to a cloud provider without changing your environment – driving down the cost of establishing a DR site.

Q4 IS IT APPLICATION AWARE?

The essence of your virtualized infrastructure is application-awareness – it's the enabler of the high level of IT service that your internal customers demand.

Does your DR solution replicate at the application level? Can you apply replication policy for an entire solution at one time? Can the solution, for example, consistently replicate a solution spread across 10 VMs, located on different hosts, using storage from different LUNs?

Q5 CAN IT PROVIDE MOBILITY AND MIGRATION?

Does your enterprise DR service fully support VMware Storage vMotion so you won't have to worry whether replication will be moved with storage? Can you use replication to move workloads between datacenters, while still maintaining full transaction integrity and non-stop service availability?

Q6 DOES IT ADD OR REMOVE CONTROL POINTS?

DR is a critical operation, involving a number of technical resources and demanding a high level of cooperation and inter-communication. One way of keeping overhead, complexity and resource consumption down in any complex process is to keep the number of control points to a minimum.

Does your DR service add new control points? Will it work within your existing vSphere and vCenter infrastructure management environment (and actually reduce the amount of control point by replacing existing replication solution consoles)? Does it work with your service provider environment?

Q7 WHAT'S THE LEARNING CURVE?

Like any other tool, a DR solution will have a learning curve. The question is: how steep a curve?

Key to successful adoption and implementation of any enterprise tool or service is overall ease of use, and this should be the first thing you check. Beyond this, does your DR solution work seamlessly with your existing enterprise management and workflow solutions? Does it introduce new concepts, requiring your staff to learn new methodologies, or does it use concepts and processes or does it offload your staff? How long will it take to get a new employee up to speed on the solution?

Q8 HOW SCALABLE IS THE SOLUTION?

Scalability has two components: deployment and management. As your virtual infrastructure grows, you need your DR to grow with it seamlessly, without the need to purchase, install and configure additional proprietary hardware.

Managing hundreds of VMs is not trivial. Does replication increase this challenge? Can your DR service perform operations and configure policies at the application level, managing groups of VMs?



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Q9

WHAT'S THE PERFORMANCE IMPACT?

There is one acceptable level of performance impact in mission-critical replication: zero.

Some virtual replication services – many actually delivering data protection built around cumbersome snapshot or backup paradigms – often negatively impact solution performance, perhaps even interruption service. Does your DR service rely on a “data path splitting” paradigm, which has no negative performance impact and introduces no data lag? Or does it rely on snapshots that slow down your applications?

Q10

IS IT CLOUD-READY?

A cloud service-based DR paradigm lowers the time and cost barriers to replication, opening up high-end replication to customers and data sets that were not previously feasible. Although you may prefer to keep the DR in-house today, a cloud service can accelerate your journey and provide testing, audit and recovery services.

About Netelligent

Netelligent is a technology solutions company. With a robust hybrid IT solution set ranging from on-premises equipment, innovation managed services to complete cloud solutions, Netelligent offers mid-sized to large enterprises creative ways to transform their environments and deliver improved business outcomes.

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Contact us today to learn more:

877.682.2233

www.netelligent.com

16401 Swingley Ridge Road, Suite 500

Chesterfield, MO 63017



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