

Maintenance Contract Renewal Services

Taking the Hassle out of Managing Technology Warranties & Maintenance Contract Renewals

EXPERIENCE: Dedicated service renewals team with 20+ years of experience

PARTNERSHIPS: Long-standing partnerships with leading technology manufacturers

INSTALL REPORTS: Access to full install reports (with customer authorization)

LOYALTY PROGRAM: Discounts for multi-vendor renewal consolidation



The ongoing maintenance and servicing of all of your technology assets is vital to the reliable operations of your IT infrastructure. However, for organizations with hundreds or thousands of software and hardware assets, keeping track of warranty expirations and support renewal dates can be challenging.

InterVision can help you with all aspects of managing technology warranties and maintenance contract renewals. We have built a practice providing our customers with multiple service level agreement options designed to fit their needs based on the support levels of their specific technologies. Our goal is to ensure your assets are protected.

Our dedicated Service Renewals team serves as the liaison between you and vendors to streamline the renewal process and ensure you receive maximum return on your business investments. We take the time to meet with you for an initial discovery session to understand your goals, requirements and budget. Our team creates an asset list with the service level and duration of current coverage. InterVision presents customized options with the most cost-effective solutions to meet your service level requirements.

InterVision Maintenance Contract Renewal Services

- Build a detailed list of assets, product model numbers, serial numbers, service and warranty expiration dates
- Provide the option to co-terminate contracts—coordinate with vendors to modify support contracts with multiple expiration dates to extend to a common end date
- Provide easy to read reports that show aged asset summary and detail
- Provide notifications with an initial quote at least 90 days in advance of upcoming renewal expiration dates to eliminate a lapse in service and unnecessary fees
- Provide transitional coverage for current assets during a technology refresh project
- Work with vendors to ensure any service issues are properly escalated

InterVision unlocks value by delivering innovative technology through a consultative approach.

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