

**Netelligent provides customers with the necessary compute, storage and networking for the data center in a secure hardened facility. *Always right-sized and optimized.***

The Netelligent Infrastructure as a Service offers data center replacement and additional resources to customers for various purposes such as Disaster Recovery, Test/Dev, new applications and production. The Netelligent IaaS solution enables the delivery of elastic compute to address growing business needs, online storage in a variety of offerings with the necessary speed and resiliency, and carrier grade networking for servicing of applications. With data centers in St. Louis and Denver, Netelligent can virtualize and/or provide rack space to place an organization's IT resources in a secure, scalable, platform-based environment.

## SERVICE MODELS

### Shared Infrastructure

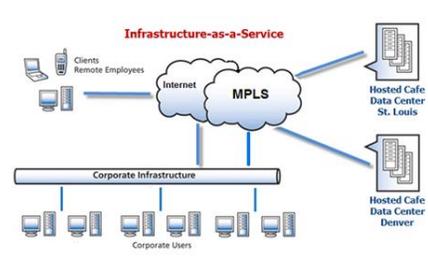
The compute services can be provided either via a flexible, shared platform, including CPU, and RAM, along with a web-based user interface for provisioning and orchestration. The service includes 24/7 access to a service desk for issues relating to the infrastructure. Compute services with Netelligent allow for the customer to overprovision their resources, rather than Netelligent. This is done by providing a customer with a segmented pool of resources that is available to the customer. This pool of resources has overlap preventing the contamination and poor service by another customer. Allowing a customer to oversubscribe within their own pool, allows a customer to take into account changing workloads within their environment leveraging lower costs to deliver services. For example, a server needing extra capacity at night would have the ability to borrow resources from other servers, not utilizing as much of the resources at the time. This prevents a customer from having to purchase resources for each server's maximum need, and instead allows them to pool. Storage is available through a shared environment and is provisioned for a single customer entity and available in different tiers that can be mixed and matched to optimize performance.

**RIGHT-SIZE**  
Guarantee

Netelligent ensures that your compute and storage is sized correctly to your needs. For the first 90-days, you may increase or decrease your resources by 20% of your monthly services as outlined in the contract without penalty or additional charges. We want happy customers and we want it right too.

### Dedicated Infrastructure

The compute services in the dedicated model are provided through the rental of a server blade. These blades subscriptions have various offerings dependent upon the size and other customer requirements. The service includes 24/7 access to a service desk for issues relating to the infrastructure (application and Operating System support may include additional charges). A dedicated Infrastructure enables you to use your own licensing. Storage is available through a shared environment but is provisioned for a single customer entity and available in different tiers that can be mixed and matched.



### Connectivity

Connectivity to the client's resources is either through customer provided circuits residing in the Netelligent data center or through Netelligent via Internet/MPLS connections. Netelligent houses multiple providers for customer use.

### Support

Included in both service models, Netelligent Operations Center provides 24/7/365 support for shared infrastructure. Additional support for server, firewall and other client infrastructure may be procured through NetTend® monitoring services.

## WHY is IaaS right for you?

- 1 Netelligent IaaS provides the **fastest 'time to market'** when your business is bringing up new applications and services. Infrastructure and hardware provisioning are no longer a barrier to application delivery.
- 2 Netelligent IaaS runs on the **industry leading and standard VMware hypervisor**. Applications aren't stuck in the cloud and can be migrated back on-premises as application lifecycle demands dictate.
- 3 Netelligent IaaS is monitored and staffed 24x7x365 by **industry certified experts**.
- 4 Netelligent IaaS uses a **'pay as you grow'** model. No large, upfront capital purchases that sit underutilized as you grow into them. With Netelligent IaaS, you only pay for the resources you need.
- 5 Netelligent IaaS gives customers a highly available platform for applications by providing **geographic diversity** with data centers in multiple locations, **carrier diversity** in each data center and **hardware and software redundancy** in everything we deploy.



Offices in St. Louis & Kansas City  
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